



Noah's Ark Zoo Farm, Clevedon Road, Wraxall, Bristol, BS48 1PG Tel: 01275 852606 Fax: 01275 857080
Email: info@noahsarkzooofarm.co.uk Web: www.noahsarkzooofarm.co.uk
VAT Reg no: 137 6353 60

Welcome to our Group Visits!

Guidance Notes for Teachers/Leaders Planning a Visit

- 1. Arrival.** We open at 10:30 am. There is parking for coaches and 800 cars in our car parks. On fine days we recommend your coach parks at the top of the first car park and walk down to the farm past the deer enclosures with your lunch boxes. On very wet days the coaches may drive down through the car park and deposit passengers near the ticket office and return to the Coach Park. A safe animal-free area will be provided for your lunch boxes.
- 2. Paying for your visit.** Pay at the Ticket Office by cheque, credit card or cash, by a member of your staff on arrival. If you wish to pay by invoice then we require 1 week notice prior to your visit. We create invoices on the day of the trip and post it to the paying party. We require payment within 14 days of you receiving the invoice or an additional 10% charge may be added.
- 3. Supervision.** We lay on certain activities for your group, like the Animal Show and handling some of the animals. The National Curriculum workshops are an additional cost of £20 a session and must be booked in advance. The educational Tractor Ride is also available (£1 per person). We ask you to ensure that your children are attentive and not disruptive in these. At other times we assume you will supervise the children as they visit the animal enclosures and play on the Adventure playgrounds and enjoy their picnic.
- 4. Facilities.** There is a Café here for those who would like to use it. The gift shop can provide £2 goodie bags, organized in advance. Animal-free picnic areas are available for picnics; outside on fine days and inside on wet ones.
- 5. Activities in relation to the Curriculum.** We are sure you have many ideas on how the farm is relevant to the curriculum. If you would like further ideas see our website for post visit teaching ideas linked to the relevant workshop titles and also a selection of worksheets.
- 6. Clothing.** We recommend suitable outdoor clothing according to the time of year (wellies only needed in very wet weather). Long cotton trousers are best for the slides. We try to keep all the grass picnic areas as clean as any school playing field. If you wish to take the children into the hen or goat pens, you must expect the usual hazards under foot! Please shut the gates on your way out.
- 7. Allergies and pregnancy.** We recommend those who fit into these categories to take extra precautions. The Tractor Ride is great fun but bumpy! Lambing ewes or new lambs should not be touched by pregnant ladies, in case they carry toxoplasmosis. Hand washing should be done immediately if it happens.
- 8. Back at school/home.** Obviously you need the permission of parents and your education authority before embarking on a trip and you should ensure the safety of the vehicle you are travelling in.
- 9. Insurance.** We are insured with the National Farmers Union Mutual, our policy number is W80C3012, and we have £10,000,000 of cover. You are welcome to view our certificate.
- 10. Safety.** We have an annual contract with RoSPA to inspect all our play areas. We co-operate with the Health and Safety Executive over Risk Assessments for the whole Visitor area, including and especially our Zoo animals. Risk Assessments are available on request. We encourage our visitors to touch or to feed many of the animals. **WE STRONGLY URGE ALL VISITORS TO WASH THEIR HANDS BEFORE EATING AND IMMEDIATELY AFTER TOUCHING OR HANDLING ANY ANIMAL.** There are hand washing facilities located around the site and anti-bacterial hand cleanser in animal handling areas.

We want to ensure your visit to us is a really enjoyable learning experience. If you have any queries do ring us on 01275 852606.